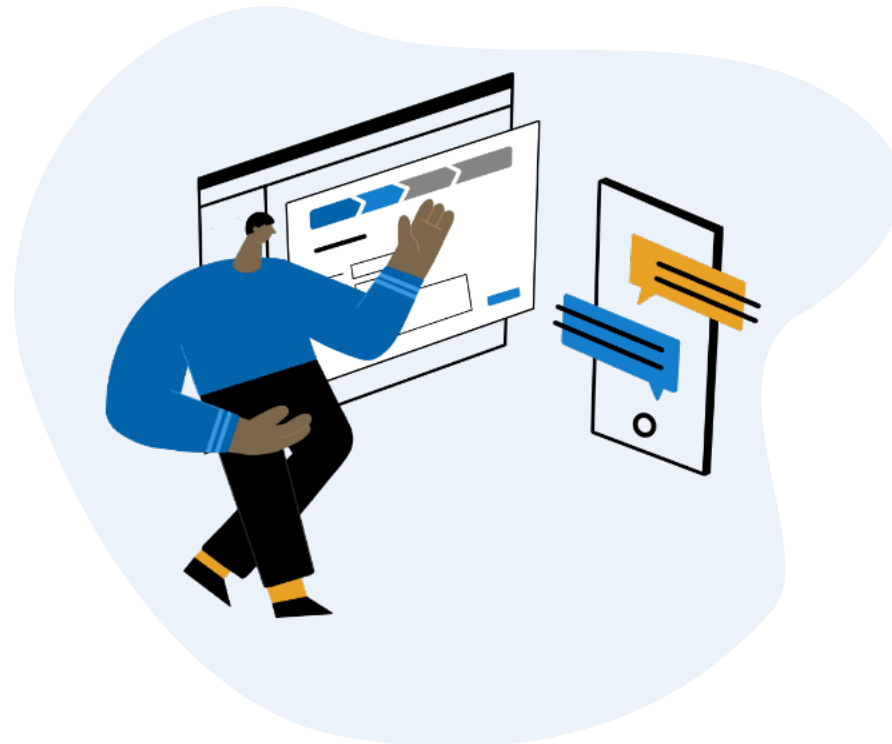




10 Ways Case Management Software Prevents Misconduct





Uncover Areas of Risk

With case management software, you can create trend reports highlighting patterns of behavior. You can then target your training programs to address common issues and incidents (e.g. harassment, absenteeism, theft, etc.).



Don't Let Incidents Fall Through the Cracks

A case management system provides a consistent procedure to use for every investigation. This ensures you'll stay on track and that no cases are forgotten.



Show You're Serious About Investigating Misconduct

Having a strong reporting mechanism shows employees that you're dedicated to investigating and resolving issues. Knowing their concerns are taken seriously will keep them engaged and less likely to behave badly.



Create an Ethical Culture

Similarly, having case management software shows that there are real consequences to misconduct and that your company cares about ethical behavior. This will establish a company culture of ethics where employees want to do the right thing.



Measure Organizational Health

Case management software makes it easy to study the frequency of incidents at your company, the average investigation time and your team's responsiveness. Knowing these can help you focus your resources for a happier, safer, more productive workplace.





Catch Misconduct Early

Having a good intake tool that integrates with your case management system helps you catch issues before they escalate. Employees know what's going on "behind the scenes" and might report bad behavior before a major incident occurs.



Spot Red Flags

When your reporting mechanism captures even small complaints, you can spot red flags in employee behavior that could indicate a bigger problem. For instance, if a normally quiet employee is suddenly acting belligerent, you can intervene before the issue escalates.



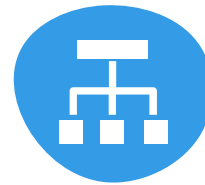
Reduce Repeat Incidents

Investigations using case management software are fast and efficient. A quicker response gives the offender less time to repeat their misconduct while you investigate.



Get the Big Picture

If you use the same case management system across departments, you'll get a holistic view of misconduct in your organization. Working together with other departments will give you different perspectives on how to proactively address problems through changes to policies and procedures.



Link Cases to Find "Hot Spots"

Choose case management software that automatically links cases based on subject, victim and location. Identifying and addressing problem employees can help you prevent future misconduct.

For more information on i-Sight's products and services visit us at www.i-sight.com.
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